

REPORT TO:	Overview Committee
DATE:	20 <sup>th</sup> June 2023
SUBJECT:	Performance and Governance Framework – Quarter 4/End of Year Monitoring Report 2022/23
PORTFOLIO HOLDER:	Councillor Craig Leyland, Leader of the Council and Portfolio Holder for Corporate Affairs
REPORT AUTHOR:	Richard Baldwin
WARD(S) AFFECTED:	All
EXEMPT REPORT	No

#### **SUMMARY**

The report brings together information relating to the Council's Performance and Governance Framework at the end of Quarter 4/End of Year 2022/23 (April 2022 to March 2023).

#### **RECOMMENDATIONS**

1. That the Overview Committee considers and notes the report

#### **REASONS FOR RECOMMENDATIONS**

To monitor delivery of performance and governance objectives and to support future planning and decision making within the Council.

#### **OTHER OPTIONS CONSIDERED**

Alternative reporting arrangements.

## **REPORT**

### **Background**

- 1.1 A joint performance management framework was agreed across the South & East Lincolnshire Councils Partnership for 2022/23 to support the delivery of services.
- 1.2 Key Performance Indicators (KPIs) have been agreed to capture performance against the strategic priorities of the Partnership and the individual Councils.
- 1.3 A combined performance report has been presented to Strategic Leadership Team (SLT) and this information has then been split out by Council for Executive reporting.
- 1.4 This report presents the performance information for East Lindsey District Council for Quarter 4/End of Year of 2022/23 (April 2022 to March 2023).

### **Performance (Appendix A)**

- 2.1 In total there are currently 72 KPIs for East Lindsey District Council, 25 of which are trend only indicators. 29 KPIs are meeting or exceeding their target, 5 KPIs are within tolerance, and 10 are below target. A further 3 are not yet available. Indicators were developed to stretch performance in teams.

### **Risk management (Appendix B)**

- 3.1 The strategic risk register has been reviewed and signed off by SLT, including review of comments from Audit & Governance Committee at their last meeting. Changes are highlighted in bold.

## **CONCLUSION**

The performance and governance reporting and review arrangements support the Council to manage its services in an effective and efficient manner.

## **EXPECTED BENEFITS TO THE PARTNERSHIP**

A Partnership approach has been agreed for 2022/23.

## **IMPLICATIONS**

### **SOUTH AND EAST LINCOLNSHIRE COUNCIL'S PARTNERSHIP**

A Partnership approach has been agreed for 2022/23.

## **CORPORATE PRIORITIES**

Whole report.

## **STAFFING**

None specific to this report.

## **CONSTITUTIONAL AND LEGAL IMPLICATIONS**

None specific to this report.

## **DATA PROTECTION**

None specific to this report.

## **FINANCIAL**

None specific to this report.

## **RISK MANAGEMENT**

Section 3 of the report and Appendix B.

## **STAKEHOLDER / CONSULTATION / TIMESCALES**

Consultation with SLT

## **REPUTATION**

None specific to this report.

## **CONTRACTS**

None specific to this report.

## **CRIME AND DISORDER**

None specific to this report.

## **EQUALITY AND DIVERSITY/ HUMAN RIGHTS/ SAFEGUARDING**

None specific to this report.

## **HEALTH AND WELL BEING**

None specific to this report.

## **CLIMATE CHANGE AND ENVIRONMENTAL IMPLICATIONS**

None specific to this report.

## **ACRONYMS**

- B&B: Bed & Breakfast accommodation
- CC: Customer Contact
- DD: Direct Debit
- KPIs: Key Performance Indicators
- NDR: Non-domestic rates (business rates)
- R&B: Revenues & Benefits
- SLT: Strategic Leadership Team

**APPENDICES**

Appendices are listed below and attached to the back of the report: -

APPENDIX A	Q4/End of Year Performance
APPENDIX B	Strategic risk register

**BACKGROUND PAPERS**

No background papers as defined in Section 100D of the Local Government Act 1972 were used in the production of this report.

**CHRONOLOGICAL HISTORY OF THIS REPORT**

This report was considered by the Executive Board on 14<sup>th</sup> June 2023.

**REPORT APPROVAL**

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